

JAWAHAR NAVODAYA VIDYALAYA, DHOLPUR

TENDER FORM OF AMC OF COMPUTERS FOR THE YEAR 2018-19

S. No.	Name of Item	Qty	Comprehensive
01	Computer Compaq Professional DTP PIV Make HP	14	
02	Computer Core 2 Due Make Acer with LAN	10	
03	Computer HCL	14	
04	HCL Server	01	
05	Maintenance of Local Area Network		
	Total Comprehensive Cost		

Terms & Conditions:

1. The AMC is valid for a period of one year w.e.f. 01.07.2018 to 30.06.2019.
2. Payment will be made strictly on quarterly basis after the successfully completion of the quarter and verification of satisfactory service of M/s HCL Services Ltd., Jaipur duly maintaining the proper records of service provided by them.(Preventive & corrective).
3. All unserviceable parts of PCs, Printers & Laptop will be replaced free of cost except battery, Cartridge, charger.
4. Bidders shall render services during the period between 9.00 Hrs. to 18.00 Hrs Monday to Saturday /working days or as and when required by JNV Dholpur (Raj.)
5. The maintenance service shall consist of preventive once in a quarters and corrective maintenance of system shall be as and when call from this office.
6. Operation system support- This contract is comprehensive and includes all the operation system support, on all the system covered under this contract.
7. Any problem related to operating system, Device drivers of Network configuration would be attended by the bidders.
8. Maintenance will be done on the site i.e. at the premises of the JNV Dholpur (Raj.) and no equipment will be allowed to take outside for repair in the normal course. However, the equipment shall be shifted only with the prior written permission and shifting shall be carried out by bidders on the request of JNV Dholpur (Raj.) within the office premises, free of cost in the specific condition/circumstances.
9. For down time calculation, the day on which the call is closed will not be taken as a part of down times. Also if the user is not able to handover the system to bidders for maintenance purpose, such time will not be considered for down time penalty.
10. This contract extended only to problems arising out of normal functioning of equipment and does not include damages arising due to fire, theft, riot accidents earthquakes, storm and other natural calamities. If system gets burned due to site problem, it will not be covered under this contract.
11. All the systems are in working condition at the time of signing this contract agreement.
12. **Penalty clause :** If the bidders. do not attend to the complaint or call made by JNV Dholpur for repair of the any of the machine under AMC with in 48 hrs. from the lodging of complaint, penalty of Rs. 100/- per day shall be paid by the firm to JNV or the said amount of penalty shall be deducted from the payment due to the firm. However, maximum penalty should not be exceed with 5% of billing value. Also the contract period will stand extended automatically beyond the period of the contract.
13. The Principal JNV Dholpur (Raj.) reserves the right for termination of this contract at any time in case the services rendered by the bidders are not satisfactory and prompt. However one month prior notice for termination of contract will be given to the party by JNV.
14. The rate once approved will not be enhanced by the AMC provider in any case during the currency of contract.
15. No advance payment will be made in any case. The payment will be released on Quarterly/yearly basis after making statutory deductions like TDS, Work Contract Tax etc. at the end of Year.
16. **Termination of Agreement : If performance is not satisfactory, the security money will be forfeited.**

घोषणा

मैंने प्राचार्य, जवाहर नवोदय विद्यालय, धौलपुर की सभी सामान्य एवं विशिष्ट शर्तों को भली भाँति पढ़ लिया है एवं मैं उन्हें स्वीकार करता हूँ। यदि पालन में कोई कमी रह जाती है तो मेरी धरोहर राशि जप्त की जा सकती है।

दिनांक

निविदादाता के हस्ताक्षर नाम
पता मय सील

दूरभाष नम्बर

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निविदादाता का बैंक खाता संख्या

:

बैंक का नाम जहा खाता है

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बैंक का IFSC Code

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